



**Suburban  
THREAD**  
www.suburbanthread.net

*Kid & Baby Boutique*

## Terms/Conditions

### Order/Purchase Information:

If you would like to make a purchase we accept the following forms of payment:  
Credit Card over the phone, PayPal, Money Order or Cashiers Check

To Place an order please complete the following steps:

- 1.) Email or call 913-205-5829
- 2.) Once we receive your order we will contact you for a payment total (with shipping and handling)
- 3.) Once your payment is received we will complete your order and ship it to you within 2 weeks (if the items need to be made) or sooner.

NOTE: Please understand that custom orders take more time to make and fill!

### Shipping:

We will ship your merchandise as soon as it is created. Most styles are available immediately but sometimes we need to wait for additional supplies from our vendors. Most orders ship out within 2 weeks or less when you place your order we will let you know product availability.

We ship US Priority mail or UPS Shipping and handling fees are as follows and are NOT included in the price of the merchandise.

0 - \$50 = \$6  
\$50 - \$100 = \$10  
\$100 - \$150 = \$14  
\$150 - \$200 = \$18  
\$200 & Up = \$20

### Return Policy:

Suburban Thread hopes that you are happy with your purchase and our products for this reason we have the following return information

- 1.) If you need to return an item we ask that you return it within 14 days and the item is unworn with all of the tags attached. (Some sale items are final sale and don't qualify for return.) You will be given credit or an exchange for the same item.
- 2.) Items with workmanship defects can be returned with 30 days for repair first or refund. Workmanship defect do not account for not washing items according to recommended care instructions.
- 3.) Shipping charges are not refunded.

### Care Instructions:

Due to the nature of all items being made by hand, we recommend that all items be hand washed cold and hang dry only.